

Valerie Mendelsohn

From: dca.prod@simpligov.com
Sent: Tuesday, May 14, 2019 5:30 PM
To: Valerie Mendelsohn
Cc: bppe.annualreport@dca.ca.gov
Subject: 2017 Annual Report Submission Confirmation



California Department of Consumer Affairs
Bureau for Private Postsecondary Education - 2017 Annual Report

Annual Report Submission Confirmation

This is to confirm your 2017 Annual Report submission. If you have any questions, please reference the request number provided below when communicating with the Bureau.

Request #: DCA-BPPE-Finalize-000963
Institution Name: American Career College
Institution Code: 3604591

To view the request and take an action online, visit the BPPE Annual Reports Portal at <https://ar.bppe.ca.gov>.

If you have any questions please contact the BPPE Annual Report Unit by email at bppe.annualreport@dca.ca.gov or by phone at (916) 431-6959, press "6" when prompted.

Institution Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

All approved institutions are required to post links to the most current Annual Report submission, conspicuously on the homepage of their website. This document must be a part of the required Annual Report document package. Once the Bureau for Private Postsecondary Education staff alert you that your **entire submission** is complete, gather all of the confirmation documents received during the 2017 Annual Report review process.

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3. All 2017 Annual Report Program Data Confirmation Documents (sent when each of the Program Data workflow is complete.)
3. All 2017 Annual Report Branch Location Data Confirmation Documents (sent when each of the Branch Data workflow is complete.)
3. All 2017 Annual Report Satellite Location Data Confirmation Documents (sent when each of the Satellite Data workflow is complete.)

Institution Data submitted:

Institution Data Tab:

1. Report Year: 2017
2. Institution Code: 3604591
3. Institution Name: American Career College
4. Street Address? 3130 East Sedona Court
5. City? Ontario
6. State? CA
7. Zip Code? 91764
8. Check all that apply to this institution: For profit institution
9. Number of Branch Locations? 0
10. Number of Satellite Locations? 0

Fees/Accreditation Tab:

11. (a) Is this institution current with all assessments to the Student Tuition Recovery Fund? Yes
11. (b) Is this institution current on Annual Fees? Yes
12. Is your institution accredited by an accrediting agency/agencies recognized by the United States Department of Education? Yes
Accrediting Agency(ies): Accrediting Bureau of Health Education Schools
13. If your institution has specialized accreditation from a recognized United States Department of Education approved specialized/programmatic accreditor, List the accreditation. Accrediting Bureau of Health Education Schools, Accreditation Council for Pharmacy Education, American Society of Health-System Pharmacists, Commission on Accreditation for Respiratory Care
14. Has any accreditation agency taken any final disciplinary action against this institution? No

Financial Tab:

15. Does your institution participate in federal financial aid programs under Title IV of the Federal Higher Education Act? Yes

What is the total amount of Title IV funds received by your institution in this Reporting Year? \$17,984,198.00

16. Does your institution participate in veterans' financial aid education programs? Yes

What is the total amount of veterans' financial aid funds received by your institution in this Reporting Year? \$760,619.00

17. Does your institution participate in the Cal Grant program? Yes

What is the total amount of Cal Grant funds received by your institution in this Reporting Year? \$505,479.00

18. Is your institution on the California's Eligible Training Provider List (ETPL)? Yes

19. Is your institution receiving funds from the Workforce Innovation and Opportunity Act (WIOA) Program? Yes

What is the total amount of WIOA funds received by your institution in this Reporting Year? \$96,409.00

20. Does your Institution participate in, or offer any other government or non-governmental financial aid programs? Yes

If yes, please provide the name of the financial aid program. Vocational Rehab, Private Loans, Institutional Grants and Scholarships

21. The percentage of institutional income in 2017 that was derived from public funding. 77

22. Enter the most recent three-year cohort default rate reported by the U.S. Department of Education for this institution, if applicable. 5

23. The percentage of the students who attended this institution during this Reporting Year who received federal student loans to help pay their cost of education at the school. 91

Offerings Tab:

24. Total number of students enrolled at this institution? 2068

25. Number of Doctorate Degree Programs Offered? 0

26. Number of Students enrolled in Doctorate programs at this institution? 0

27. Number of Master Degree Programs Offered? 0

28. Number of Students enrolled in Master programs at this institution? 0

29. Number of Bachelor Degree Programs Offered? 0

30. Number of Students enrolled in Bachelor programs at this institution? 0

31. Number of Associate Degree Programs Offered? 3

32. Number of Students enrolled in associate programs at this institution? 490

33. Number of Diploma or Certificate Programs Offered? 8

34. Number of Students enrolled in diploma or certificate programs at this institution? 1578

Website/Uploads Tab:

Institution Website: <https://americancareercollege.edu/>

35. School Performance Fact Sheet Upload: ACC-ONT_SPFS_Combined with MT.pdf

36. Catalog Upload: American Career College_2019-2020 Catalog, 2nd Edition.pdf

37. Enrollment Agreement Upload: American Career College_Enrollment Agreement_03292019.pdf

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Dental Assisting

All approved institutions are required to post links to the most current Annual Report submission, conspicuously on the homepage of their website. This document must be a part of the required Annual Report document package. Once the Bureau for Private Postsecondary Education staff alert you that your **entire submission** is complete, gather all of the confirmation documents received during the 2017 Annual Report review process.

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3. All 2017 Annual Report Branch Location Data Confirmation Documents (sent when each of the Branch Data workflow is complete.)
3. All 2017 Annual Report Satellite Location Data Confirmation Documents (sent when each of the Satellite Data workflow is complete.)

Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Dental Assisting

5. Degree/Program Level: Diploma/Certificate 5a. Degree/Program Level Other:

6. Degree/Program Title: Diploma/Certificate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 53	8. Total Charges for this Program? \$18,525.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 95
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 94	11. Number of Students Who Began the Program? 67	12. Students Available for Graduation? 67
13. On-time Graduates? 31	14. Completion Rate? 46.26866	15. 150% Completion Rate? 69

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 53	18 Graduates Employed in the Field? 37	19. Placement Rate? 69.81132
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0	20b. At least 30 hours per week? 37	
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 37	21b. Concurrent aggregated positions in the field of study: 0	
21c. Freelance/self-employed: 0	21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0	

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? No

22a. Do graduates have the option or requirement for more than one type of State licensing exam?

Option/Requirement #1:

Option/Requirement #2:

Option/Requirement #3:

Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: No

24. Name of Exam?

25. Number of Graduates Taking State Exam?	26. Number Who Passed the State Exam?	27. Number Who Failed the State Exam? 0	28. Passage Rate? 0
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29. Is This Data from the State Licensing Agency that Administered the Exam? 29a. Name of Agency:

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field:

32. Name of Exam?

33. Number of Graduates Taking State Exam?	34. Number Who Passed the State Exam?	35. Number Who Failed the State Exam? 0	36. Passage Rate? 0
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37. Is This Data from the State Licensing Agency that Administered the Exam? 37a. Name of Agency:

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 53 40. Graduates Employed in the Field of Study? 37

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 10
\$20,001 - \$25,000: 4	\$25,001 - \$30,000: 0	\$30,001 - \$35,000: 0	\$35,001 - \$40,000: 0
\$40,001 - \$45,000: 0	\$45,001 - \$50,000: 0	\$50,001 - \$55,000: 0	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 0	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Medical Assistant

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Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Medical Assistant

5. Degree/Program Level: Diploma/Certificate 5a. Degree/Program Level Other:

6. Degree/Program Title: Diploma/Certificate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 170	8. Total Charges for this Program? \$18,525.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 90
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 92	11. Number of Students Who Began the Program? 208	12. Students Available for Graduation? 208
13. On-time Graduates? 97	14. Completion Rate? 46.63462	15. 150% Completion Rate? 71

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 166	18 Graduates Employed in the Field? 91	19. Placement Rate? 54.81928
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0	20b. At least 30 hours per week? 91	
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 91	21b. Concurrent aggregated positions in the field of study: 0	
21c. Freelance/self-employed: 0	21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0	

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? No

22a. Do graduates have the option or requirement for more than one type of State licensing exam?

Option/Requirement #1:

Option/Requirement #2:

Option/Requirement #3:

Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: No

24. Name of Exam?

25. Number of Graduates Taking State Exam?	26. Number Who Passed the State Exam?	27. Number Who Failed the State Exam? 0	28. Passage Rate? 0
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29. Is This Data from the State Licensing Agency that Administered the Exam? 29a. Name of Agency:

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field:

32. Name of Exam?

33. Number of Graduates Taking State Exam?	34. Number Who Passed the State Exam?	35. Number Who Failed the State Exam? 0	36. Passage Rate? 0
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37. Is This Data from the State Licensing Agency that Administered the Exam? 37a. Name of Agency:

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 166 40. Graduates Employed in the Field of Study? 91

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 35
\$20,001 - \$25,000: 5	\$25,001 - \$30,000: 0	\$30,001 - \$35,000: 0	\$35,001 - \$40,000: 0
\$40,001 - \$45,000: 0	\$45,001 - \$50,000: 0	\$50,001 - \$55,000: 0	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 0	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Medical Billing and Coding

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Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Medical Billing and Coding

5. Degree/Program Level: Diploma/Certificate 5a. Degree/Program Level Other:

6. Degree/Program Title: Diploma/Certificate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 102	8. Total Charges for this Program? \$18,525.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 79
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 82	11. Number of Students Who Began the Program? 119	12. Students Available for Graduation? 119
13. On-time Graduates? 67	14. Completion Rate? 56.30252	15. 150% Completion Rate? 79

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 101	18 Graduates Employed in the Field? 48	19. Placement Rate? 47.52475
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0	20b. At least 30 hours per week? 48	
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 48	21b. Concurrent aggregated positions in the field of study: 0	
21c. Freelance/self-employed: 0	21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0	

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? No

22a. Do graduates have the option or requirement for more than one type of State licensing exam?

- Option/Requirement #1:
- Option/Requirement #2:
- Option/Requirement #3:
- Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: No

24. Name of Exam?

25. Number of Graduates Taking State Exam?	26. Number Who Passed the State Exam?	27. Number Who Failed the State Exam? 0	28. Passage Rate? 0
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29. Is This Data from the State Licensing Agency that Administered the Exam? 29a. Name of Agency:

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field:

32. Name of Exam?

33. Number of Graduates Taking State Exam?	34. Number Who Passed the State Exam?	35. Number Who Failed the State Exam? 0	36. Passage Rate? 0
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37. Is This Data from the State Licensing Agency that Administered the Exam? 37a. Name of Agency:

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 101 **40. Graduates Employed in the Field of Study?** 48

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 23
\$20,001 - \$25,000: 14	\$25,001 - \$30,000: 0	\$30,001 - \$35,000: 0	\$35,001 - \$40,000: 1
\$40,001 - \$45,000: 0	\$45,001 - \$50,000: 0	\$50,001 - \$55,000: 0	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 0	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Optical Technician

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3. All 2017 Annual Report Satellite Location Data Confirmation Documents (sent when each of the Satellite Data workflow is complete.)

Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Optical Technician

5. Degree/Program Level: Diploma/Certificate 5a. Degree/Program Level Other:

6. Degree/Program Title: Diploma/Certificate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 52	8. Total Charges for this Program? \$18,125.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 90
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 94	11. Number of Students Who Began the Program? 75	12. Students Available for Graduation? 75
13. On-time Graduates? 37	14. Completion Rate? 49.33333	15. 150% Completion Rate? 65

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 52	18 Graduates Employed in the Field? 38	19. Placement Rate? 73.07692
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0	20b. At least 30 hours per week? 38	
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 38	21b. Concurrent aggregated positions in the field of study: 0	
21c. Freelance/self-employed: 0	21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0	

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? No

22a. Do graduates have the option or requirement for more than one type of State licensing exam?

Option/Requirement #1:

Option/Requirement #2:

Option/Requirement #3:

Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: No

24. Name of Exam?

25. Number of Graduates Taking State Exam?	26. Number Who Passed the State Exam?	27. Number Who Failed the State Exam? 0	28. Passage Rate? 0
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29. Is This Data from the State Licensing Agency that Administered the Exam? 29a. Name of Agency:

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field:

32. Name of Exam?

33. Number of Graduates Taking State Exam?	34. Number Who Passed the State Exam?	35. Number Who Failed the State Exam? 0	36. Passage Rate? 0
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37. Is This Data from the State Licensing Agency that Administered the Exam? 37a. Name of Agency:

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 52 40. Graduates Employed in the Field of Study? 38

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 5
\$20,001 - \$25,000: 6	\$25,001 - \$30,000: 1	\$30,001 - \$35,000: 0	\$35,001 - \$40,000: 1
\$40,001 - \$45,000: 0	\$45,001 - \$50,000: 0	\$50,001 - \$55,000: 0	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 0	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Pharmacy Technician

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Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Pharmacy Technician

5. Degree/Program Level: Diploma/Certificate 5a. Degree/Program Level Other:

6. Degree/Program Title: Diploma/Certificate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 59	8. Total Charges for this Program? \$18,525.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 86
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 93	11. Number of Students Who Began the Program? 81	12. Students Available for Graduation? 81
13. On-time Graduates? 31	14. Completion Rate? 38.2716	15. 150% Completion Rate? 72

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 57	18 Graduates Employed in the Field? 31	19. Placement Rate? 54.38596
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0	20b. At least 30 hours per week? 31	
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 31 21b. Concurrent aggregated positions in the field of study: 0		
21c. Freelance/self-employed: 0 21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0		

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? No

22a. Do graduates have the option or requirement for more than one type of State licensing exam?

Option/Requirement #1:

Option/Requirement #2:

Option/Requirement #3:

Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: No

24. Name of Exam?

25. Number of Graduates Taking State Exam?	26. Number Who Passed the State Exam?	27. Number Who Failed the State Exam? 0	28. Passage Rate? 0
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29. Is This Data from the State Licensing Agency that Administered the Exam? 29a. Name of Agency:

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field:

32. Name of Exam?

33. Number of Graduates Taking State Exam?	34. Number Who Passed the State Exam?	35. Number Who Failed the State Exam? 0	36. Passage Rate? 0
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37. Is This Data from the State Licensing Agency that Administered the Exam? 37a. Name of Agency:

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 57 40. Graduates Employed in the Field of Study? 31

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 9
\$20,001 - \$25,000: 4	\$25,001 - \$30,000: 0	\$30,001 - \$35,000: 0	\$35,001 - \$40,000: 0
\$40,001 - \$45,000: 0	\$45,001 - \$50,000: 0	\$50,001 - \$55,000: 1	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 0	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Vocational Nursing

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3. All 2017 Annual Report Satellite Location Data Confirmation Documents (sent when each of the Satellite Data workflow is complete.)

Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Vocational Nursing

5. Degree/Program Level: Diploma/Certificate 5a. Degree/Program Level Other:

6. Degree/Program Title: Diploma/Certificate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 198	8. Total Charges for this Program? \$36,675.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 95
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 98	11. Number of Students Who Began the Program? 248	12. Students Available for Graduation? 248
13. On-time Graduates? 139	14. Completion Rate? 56.04839	15. 150% Completion Rate? 69

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 191	18 Graduates Employed in the Field? 90	19. Placement Rate? 47.12042
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0	20b. At least 30 hours per week? 90	
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 90	21b. Concurrent aggregated positions in the field of study: 0	
21c. Freelance/self-employed: 0	21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0	

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? Yes

22a. Do graduates have the option or requirement for more than one type of State licensing exam? No

Option/Requirement #1:

Option/Requirement #2:

Option/Requirement #3:

Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: Yes

24. Name of Exam? NCLEX-PN

25. Number of Graduates Taking State Exam? 159	26. Number Who Passed the State Exam? 141	27. Number Who Failed the State Exam? 18	28. Passage Rate? 88.67925
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29. Is This Data from the State Licensing Agency that Administered the Exam? Yes 29a. Name of Agency: National Council of State Boards of Nursing

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field: National Council of State Boards of Nursing

32. Name of Exam? NCLEX-PN

33. Number of Graduates Taking State Exam? 214	34. Number Who Passed the State Exam? 169	35. Number Who Failed the State Exam? 45	36. Passage Rate? 78.97196
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37. Is This Data from the State Licensing Agency that Administered the Exam? Yes 37a. Name of Agency: National Council of State Boards of Nursing

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 191 **40. Graduates Employed in the Field of Study?** 90

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 0
\$20,001 - \$25,000: 1	\$25,001 - \$30,000: 12	\$30,001 - \$35,000: 20	\$35,001 - \$40,000: 6
\$40,001 - \$45,000: 1	\$45,001 - \$50,000: 0	\$50,001 - \$55,000: 1	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 0	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Massage Therapy

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3. All 2017 Annual Report Branch Location Data Confirmation Documents (sent when each of the Branch Data workflow is complete.)
3. All 2017 Annual Report Satellite Location Data Confirmation Documents (sent when each of the Satellite Data workflow is complete.)

Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Massage Therapy

5. Degree/Program Level: Diploma/Certificate 5a. Degree/Program Level Other:

6. Degree/Program Title: Diploma/Certificate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 49	8. Total Charges for this Program? \$18,525.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 88
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 82	11. Number of Students Who Began the Program? 70	12. Students Available for Graduation? 70
13. On-time Graduates? 36	14. Completion Rate? 51.42857	15. 150% Completion Rate? 66

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 37	18 Graduates Employed in the Field? 21	19. Placement Rate? 56.75676
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0	20b. At least 30 hours per week? 21	
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 21	21b. Concurrent aggregated positions in the field of study: 0	
21c. Freelance/self-employed: 0	21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0	

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? No

22a. Do graduates have the option or requirement for more than one type of State licensing exam?

Option/Requirement #1:

Option/Requirement #2:

Option/Requirement #3:

Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: No

24. Name of Exam?

25. Number of Graduates Taking State Exam?	26. Number Who Passed the State Exam?	27. Number Who Failed the State Exam? 0	28. Passage Rate? 0
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29. Is This Data from the State Licensing Agency that Administered the Exam? 29a. Name of Agency:

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field:

32. Name of Exam?

33. Number of Graduates Taking State Exam?	34. Number Who Passed the State Exam?	35. Number Who Failed the State Exam? 0	36. Passage Rate? 0
--	---------------------------------------	---	---------------------

37. Is This Data from the State Licensing Agency that Administered the Exam? 37a. Name of Agency:

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 37 40. Graduates Employed in the Field of Study? 21

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 2
\$20,001 - \$25,000: 3	\$25,001 - \$30,000: 0	\$30,001 - \$35,000: 0	\$35,001 - \$40,000: 0
\$40,001 - \$45,000: 0	\$45,001 - \$50,000: 0	\$50,001 - \$55,000: 0	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 0	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Respiratory Therapy

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3. All 2017 Annual Report Branch Location Data Confirmation Documents (sent when each of the Branch Data workflow is complete.)
3. All 2017 Annual Report Satellite Location Data Confirmation Documents (sent when each of the Satellite Data workflow is complete.)

Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Respiratory Therapy

5. Degree/Program Level: Associate 5a. Degree/Program Level Other:

6. Degree/Program Title: Occupational Associate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 39	8. Total Charges for this Program? \$49,425.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 97
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 100	11. Number of Students Who Began the Program? 63	12. Students Available for Graduation? 63
13. On-time Graduates? 27	14. Completion Rate? 42.85714	15. 150% Completion Rate? 52

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 39	18 Graduates Employed in the Field? 14	19. Placement Rate? 35.89744
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0 20b. At least 30 hours per week? 14		
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 13 21b. Concurrent aggregated positions in the field of study: 1		
21c. Freelance/self-employed: 0 21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0		

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? Yes

22a. Do graduates have the option or requirement for more than one type of State licensing exam? No

Option/Requirement #1:

Option/Requirement #2:

Option/Requirement #3:

Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: Yes

24. Name of Exam? Therapist Multiple Choice Exam

25. Number of Graduates Taking State Exam? 32	26. Number Who Passed the State Exam? 31	27. Number Who Failed the State Exam? 1	28. Passage Rate? 96.875
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29. Is This Data from the State Licensing Agency that Administered the Exam? Yes 29a. Name of Agency: National Board for Respiratory Care

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field: National Board for Respiratory Care

32. Name of Exam? Therapist Multiple Choice Exam

33. Number of Graduates Taking State Exam? 55	34. Number Who Passed the State Exam? 28	35. Number Who Failed the State Exam? 27	36. Passage Rate? 50.90909
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37. Is This Data from the State Licensing Agency that Administered the Exam? Yes 37a. Name of Agency: National Board for Respiratory Care

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 39 40. Graduates Employed in the Field of Study? 14

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 0
\$20,001 - \$25,000: 1	\$25,001 - \$30,000: 1	\$30,001 - \$35,000: 0	\$35,001 - \$40,000: 3
\$40,001 - \$45,000: 2	\$45,001 - \$50,000: 1	\$50,001 - \$55,000: 1	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 1	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Surgical Technology

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3. All 2017 Annual Report Satellite Location Data Confirmation Documents (sent when each of the Satellite Data workflow is complete.)

Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Surgical Technology

5. Degree/Program Level: Associate 5a. Degree/Program Level Other:

6. Degree/Program Title: Occupational Associate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 49	8. Total Charges for this Program? \$39,365.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 94
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 100	11. Number of Students Who Began the Program? 97	12. Students Available for Graduation? 97
13. On-time Graduates? 27	14. Completion Rate? 27.83505	15. 150% Completion Rate? 45

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 47	18 Graduates Employed in the Field? 16	19. Placement Rate? 34.04255
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0 20b. At least 30 hours per week? 16		
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 16 21b. Concurrent aggregated positions in the field of study: 0		
21c. Freelance/self-employed: 0 21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0		

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? No

22a. Do graduates have the option or requirement for more than one type of State licensing exam?

- Option/Requirement #1:
- Option/Requirement #2:
- Option/Requirement #3:
- Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: No

24. Name of Exam?

25. Number of Graduates Taking State Exam?	26. Number Who Passed the State Exam?	27. Number Who Failed the State Exam? 0	28. Passage Rate? 0
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29. Is This Data from the State Licensing Agency that Administered the Exam? 29a. Name of Agency:

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field:

32. Name of Exam?

33. Number of Graduates Taking State Exam?	34. Number Who Passed the State Exam?	35. Number Who Failed the State Exam? 0	36. Passage Rate? 0
--	---------------------------------------	---	---------------------

37. Is This Data from the State Licensing Agency that Administered the Exam? 37a. Name of Agency:

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 47 40. Graduates Employed in the Field of Study? 16

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 0
\$20,001 - \$25,000: 2	\$25,001 - \$30,000: 2	\$30,001 - \$35,000: 4	\$35,001 - \$40,000: 2
\$40,001 - \$45,000: 0	\$45,001 - \$50,000: 0	\$50,001 - \$55,000: 0	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 0	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

Program Information Confirmation Document

Institution Code: 3604591

Institution Name: American Career College

Program: Radiography

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Program Data submitted:

Program Data Tab:

1. Report Year: 2017 2. Institution Code: 3604591

3. Institution Name: American Career College

Program Name Tab:

4. Program Name: Radiography

5. Degree/Program Level: Associate 5a. Degree/Program Level Other:

6. Degree/Program Title: Occupational Associate 6a. Degree/Program Title Other:

Financial and Graduation Tab:

7. Number of Degrees or Diplomas Awarded? 20	8. Total Charges for this Program? \$66,675.00	9. The percentage of enrolled students in 2017 receiving federal student loans to pay for this program. 95
10. The percentage of graduates in 2017 who took out federal student loans to pay for this program. 100	11. Number of Students Who Began the Program? 23	12. Students Available for Graduation? 23
13. On-time Graduates? 15	14. Completion Rate? 65.21739	15. 150% Completion Rate? 65

16. Is the above data taken from the Integrated Postsecondary Education Data System (IPEDS) of the United States Department of Education? No

Placement Data Tab:

CEC § 94929.5 requires institutions to report placement data for every program that is designed or advertised to lead to a particular career, or advertised or promoted with any claim regarding job placement.

17. Graduates Available for Employment? 20	18 Graduates Employed in the Field? 5	19. Placement Rate? 25
20. Graduates Employed in the field...		
20a. 20 to 29 hours per week? 0 20b. At least 30 hours per week? 5		
21. Indicate the number of graduates employed...		
21a. In a single position in the field of study: 5 21b. Concurrent aggregated positions in the field of study: 0		
21c. Freelance/self-employed: 0 21d. By the institution or an employer owned by the institution, or an employer who shares ownership with the institution: 0		

Exam Passage Rate Tab:

5 CCR §74112(j) requires the institution to collect the exam passage data directly from its graduates if the exam passage data is not available from the licensing agency.

22. Does this educational program lead to an occupation that requires State licensing? Yes

22a. Do graduates have the option or requirement for more than one type of State licensing exam? No

Option/Requirement #1:

Option/Requirement #2:

Option/Requirement #3:

Option/Requirement #4:

Exam Passage Rate - Year 1 Tab:

23. Name of the State licensing entity that licenses the field: Yes

24. Name of Exam? American Registry of Radiologic Technologists Exam

25. Number of Graduates Taking State Exam? 19	26. Number Who Passed the State Exam? 16	27. Number Who Failed the State Exam? 3	28. Passage Rate? 84.21053
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29. Is This Data from the State Licensing Agency that Administered the Exam? Yes 29a. Name of Agency: American Registry of Radiologic Technologists

30. If the response to #29 is "No", provide a description of the process used for Attempting to Contact Students.

Exam Passage Rate - Year 2 Tab:

31. Name of the State licensing entity that licenses the field: American Registry of Radiologic Technologists

32. Name of Exam? American Registry of Radiologic Technologists Exam

33. Number of Graduates Taking State Exam? 11	34. Number Who Passed the State Exam? 4	35. Number Who Failed the State Exam? 7	36. Passage Rate? 36.36364
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37. Is This Data from the State Licensing Agency that Administered the Exam? Yes 37a. Name of Agency: American Registry of Radiologic Technologists

38. If the response to #37 is "No", provide a description of the process used for Attempting to Contact Students.

Salary Data Tab:

CEC §94910(d) and 94929.5(a)(3) require the reporting of salary and wage information in increments of \$5,000.00 for graduates employed in the field of study.

39. Graduates Available for Employment? 20 40. Graduates Employed in the Field of Study? 5

41. Graduates Employed in the Field of Study reported receiving the following salary or wage:

\$0 - \$5,000: 0	\$5,001 - \$10,000: 0	\$10,001 - \$15,000: 0	\$15,001 - \$20,000: 0
\$20,001 - \$25,000: 0	\$25,001 - \$30,000: 0	\$30,001 - \$35,000: 0	\$35,001 - \$40,000: 1
\$40,001 - \$45,000: 0	\$45,001 - \$50,000: 1	\$50,001 - \$55,000: 0	\$55,001 - \$60,000: 0
\$60,001 - \$65,000: 0	\$65,001 - \$70,000: 0	\$70,001 - \$75,000: 0	\$75,001 - \$80,000: 0
\$80,001 - \$85,000: 0	\$85,001 - \$90,000: 0	\$90,001 - \$95,000: 0	\$95,001 - \$100,000: 0
Over \$100,001: 0			

From: dca.prod@simpligov.com [<mailto:dca.prod@simpligov.com>]
Sent: Wednesday, June 26, 2019 1:53 PM
To: Valerie Mendelsohn <vMendelsohn@westcoastuniversity.edu>
Subject: 2017 Annual Report - Final Submission Complete



California Department of Consumer Affairs
Bureau for Private Postsecondary Education - 2017 Annual Report

Final Submission Complete

The Bureau for Private Postsecondary Education has received all components of your 2017 Annual Report.

Please note, your institution's Annual Report may be selected for an in-depth review. If there are any issues during the review process an analyst will contact you.

If you have any questions, please reference the request number provided below when communicating with the Bureau.

Request: DCA-BPPE-Finalize-000963
Institution Name: American Career College
Institution Code: 3604591

To view the request and take an action online, visit the BPPE Annual Reports Portal at <https://ar.bppe.ca.gov>.

If you have any questions please contact the BPPE Annual Report Unit by email at bppe.annualreport@dca.ca.gov or by phone at (916) 431-6959, press "6" when prompted.